

Network Engineering Trade Specialist

Location: JL Magna Park Campus, Blakelands, Northampton & Fenny Lock.	
Reports to: Development Manager - Network Engineering.	
John Lewis Partnership overview:	
<p>We believe the John Lewis Partnership is a better way of doing business. The Partnership is the UK's largest employee-owned business and home to our two cherished retail brands - John Lewis & Partners and Waitrose & Partners. Everything we do is powered by our unique purpose, which puts the happiness of Partners at our core through worthwhile and satisfying employment. And every one of us is obsessed with inspiring and delighting our customers through outstanding quality products and food and unrivalled service because for us, it's personal. There are five values we look for in a great Partner:</p> <ol style="list-style-type: none"> 1. DO RIGHT - We act with integrity and use our judgement to do the right thing 2. WE NOT ME - When we work together, anything is possible 3. BE YOURSELF. ALWAYS - We're quirky, proud and at our best when we're free to be ourselves 4. ALL OR NOTHING - We put everything we have into everything we do 5. GIVE MORE THAN YOU TAKE - We all put more in so everyone gets more out 	
Purpose:	
<p>As an integrated part of the Network Engineering Team, trade specialists bring an indentured or certificated building trade background and experience to the site by delivering in-house planned, reactive, remedial and project tasks.</p> <p>Building fabric maintenance and value-added change-work delivery are essential to the continually-developing automated and manual building environments we support; completing such work internally with specialised skill-sets contributes to network engineering growth and development objectives.</p> <p>Trade specialists will ably support campus engineering technicians and demonstrate a high-level understanding of branch plant and equipment, assisting in maintaining its operation.</p> <p>Primary Distribution delivers critical 24-seven E-commerce fulfilment representing c.75% of JL's business, totally dependent upon timely delivery of projects, services, parts and materials in order to keep buildings safe, compliant and reliably maintained.</p> <p>You will have the opportunity to develop and stretch personally and professionally to achieve your potential.</p>	
Primary accountabilities and deliverables	Measures of success:
<ul style="list-style-type: none"> ● Trade Specific <p>Evidencing a served apprenticeship in one building trade field or several documented years of experience in one discipline, supported with recognised trade qualifications.</p> <p>Internal delivery of specialised maintenance, change and project work, reducing / eliminating external contractor dependence in a 24-hour environment where SLA is often business-critical.</p> <p>Demonstrating an understanding of branch plant and equipment and assisting in maintaining its operation.</p> <p>Achieving first-fix on building fabric, fixtures and equipment, supporting the Engineering Technician team, demonstrating the following skillsets:</p> <p>Articulate in design and planning, specification setting and project delivery in a CDM-governed environment.</p>	<p>High rate of success demonstrated in assessing change-work requirements and articulating them to the Development and Engineering Manager.</p> <p>Identifying solutions and preventative regimes to support new operational layouts and infrastructure - both automated and manual.</p> <p>Prioritising repairs or solutions needed to keep building fabric and equipment assets in serviceable and functional status.</p> <p>Identifying improvement and refurbishment work to ensure assets are available in the optimum condition.</p>

<p>Action change-work in the branch to meet operational demands - ensuring time schedules are met.</p> <p>Understand and use the IT Systems to action and facilitate work.</p> <p>Maintain effective communication links with Engineering Shift Managers and project coordinators.</p> <p>Resolve operational issues promptly, courteously and effectively.</p> <ul style="list-style-type: none"> ● Compliance <p>Contribute to a safe working environment demonstrating subject knowledge relating to legislative and health and safety requirements within the workplace.</p> <p>Consistently carrying out safe practice in line with risk assessments, method statements and safe systems of work.</p> <ul style="list-style-type: none"> ● Personal <p>Demonstrate energy and motivation to drive self-development using all available resources to achieve success, after earning Membership.</p> <p>Maintain an active Personal Development Plan (PDP) to achieve your agreed objectives.</p> <p>Articulate views and ideas to improve the business's unique democratic structure.</p>	<p>Delivering quality workmanship and understanding the building standards within which governance is expected.</p> <p>Health & Safety awareness with network / campus site-specific training and specialist asset knowledge / competence.</p> <p>Compliance with CDMR (2015) and associated legislation, demonstrating a high-level of H&S competence, and being an ambassador for the wider project team in terms of integration with other stakeholders.</p> <p>Embrace Partnership Behaviours.</p> <p>D&I fluency.</p> <p>Appraisal rating.</p> <p>Training completed on-time.</p> <p>Active team member and maintaining an active Personal Development Plan (PDP) to achieve agreed objectives, both 'business' and 'personal'.</p> <p>Personal Absence <3%</p> <p>Pulse Survey feedback.</p> <p>Stakeholder and customer feedback. Team building and engagement improvement.</p>
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<p>The six Assessment Criteria for Resourcing most relevant to this role are:</p> <ul style="list-style-type: none"> - Customer & Performance Focus - Empowered Partner - Planning & Delivering Excellence - Applying Insight & Analytics - Agility & Resilience - Communicating & Influencing

Essential qualifications / experience:

- Strong vocational background with proven construction / engineering experience.
- A comprehensive understanding of Health & Safety legislation in a commercial and industrial environment is expected.

Desirable qualifications / experience:

- Apprenticeship-served (CITB, CGLI or equivalent).
- CSCS accreditation.
- IPAF & PASMA, Working at Height trained.
- First-Aid qualified.
- IOSH / NEBOSH.

Partnership Level: 9

Manager's Partnership level:

Number of direct reports: xx

Partnership level(s) of direct reports: xx

Vetting required? (Yes or No)

- Y

Version control

Version	Created/updated by	Date
Network Engineering Trade Specialist v1	Lawrence Ireson	05/09/2021