

## Network Engineering Fabric Engineer

<p><b>Location:</b> JL Magna Park Campus, Blakelands, Northampton &amp; Fenny Lock.</p>	
<p><b>Reports to:</b> Engineering Shift Manager - Magna Park Engineering / Blakelands Building Engineering Manager.</p>	
<p><b>John Lewis Partnership overview:</b></p> <p>We believe the John Lewis Partnership is a better way of doing business. The Partnership is the UK's largest employee-owned business and home to our two cherished retail brands - John Lewis &amp; Partners and Waitrose &amp; Partners. Everything we do is powered by our unique purpose, which puts the happiness of Partners at our core through worthwhile and satisfying employment. And every one of us is obsessed with inspiring and delighting our customers through outstanding quality products and food and unrivalled service because for us, it's personal. There are five values we look for in a great Partner:</p> <ol style="list-style-type: none"> <li>1. DO RIGHT - We act with integrity and use our judgement to do the right thing</li> <li>2. WE NOT ME - When we work together, anything is possible</li> <li>3. BE YOURSELF. ALWAYS - We're quirky, proud and at our best when we're free to be ourselves</li> <li>4. ALL OR NOTHING - We put everything we have into everything we do</li> <li>5. GIVE MORE THAN YOU TAKE - We all put more in so everyone gets more out</li> </ol>	
<p><b>Purpose:</b></p> <p>As an integrated part of the Network Engineering Team, Fabric Engineers support both shift and technical teams by delivering in-house planned, reactive, remedial and improvement tasks.</p> <p>Building fabric maintenance and value-added change-work delivery are essential to the continually-developing automated and manual network of buildings we operate within; completing such work internally with talented Partners contributes to campus and network engineering business objectives.</p> <p>Primary Distribution delivers critical 24-seven E-commerce fulfilment representing c75% of JL's business, totally dependent upon timely delivery of projects, services, parts and materials in order to keep buildings safe, compliant and reliably maintained.</p> <p>You will have the opportunity to develop and stretch personally and professionally to achieve your potential.</p>	
<p><b>Primary accountabilities and deliverables</b></p> <ul style="list-style-type: none"> <li>● <b>Trade Specific</b></li> </ul> <p>Demonstrating experience in a construction or allied engineering trade field (or a combination of sector-related experience and qualifications), if working towards a recognised qualification providing evidence of relevant courses.</p> <p>Confidence to undertake repairs and replacements and to prioritise breakdowns which may be operationally-disruptive.</p> <p>Internal delivery of planned maintenance, reactive and remedial regimes, including exposure to project activity, reducing / eliminating external contractor dependence in a 24-hour environment where SLA is often business-critical.</p> <p>Ability and desire to learn new skills.</p> <p>Fluency in administering inspection regimes and record-keeping.</p> <p>Ability to work at height on warehouse storage systems, building fabric repairs and replacements.</p>	<p><b>Measures of success:</b></p> <p>High rate of success demonstrated in diagnosing requirements, faults and issues, assessing condition, identifying and prioritising the repairs or solutions needed to keep building fabric and equipment assets in serviceable and functional status.</p> <p>Keeping stakeholders informed and ensuring any remedial work is planned and executed effectively.</p> <p>Identifying improvement and refurbishment work to ensure assets are available and in optimal condition.</p>

<p>Demonstrable experience to work within all areas and disciplines - catering equipment, plumbing, drainage, sanitaryware, HVAC systems, flooring repairs, decorating, external site maintenance, yard disciplines etc.</p> <p>Achieving first-fix on building fabric, fixtures and equipment, supporting the Engineering Technician team, demonstrating the following skillsets:</p> <p>Action change-work in the branch to meet operational demands.</p> <p>Understand and use the IT Systems to action and facilitate work.</p> <p>Maintain effective communication links with the Engineering Shift Managers.</p> <p>Resolve operational issues promptly, courteously and effectively.</p> <ul style="list-style-type: none"> <li>● <b>Compliance</b></li> </ul> <p>Contribute to a safe working environment demonstrating subject knowledge relating to legislative and health and safety requirements within the workplace.</p> <p>Consistently carrying out safe practice in line with risk assessments, method statements and safe systems of work.</p> <ul style="list-style-type: none"> <li>● <b>Personal</b></li> </ul> <p>Demonstrate energy and motivation to drive self-development using all available resources to achieve success, after earning Membership.</p> <p>Maintain an active Personal Development Plan (PDP) to achieve your agreed objectives.</p> <p>Articulate views and ideas to improve the business's unique democratic structure.</p>	<p>Delivering quality workmanship and understanding the building standards within which governance is expected.</p> <p>Routine FM Objective Plan and weekly / monthly / quarterly / annual SLA delivery.</p> <p>Health &amp; Safety awareness with network / campus site specific training and specialist asset knowledge / competence.</p> <p>Embrace Partnership Behaviors.</p> <p>D&amp;I fluency.</p> <p>Appraisal rating</p> <p>Training completed on-time.</p> <p>Active team member and maintaining an active Personal Development Plan (PDP) to achieve agreed objectives, both 'business' and 'personal'.</p> <p>Personal Absence &lt;3%</p> <p>Pulse Survey feedback.</p> <p>Stakeholder and customer feedback.</p> <p>Team building and engagement improvement.</p>
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<p><b>The six Assessment Criteria for Resourcing most relevant to this role are:</b></p>
<ul style="list-style-type: none"> <li>- Customer &amp; Performance Focus</li> <li>- Empowered Partner</li> <li>- Planning &amp; Delivering Excellence</li> <li>- Applying Insight &amp; Analytics</li> <li>- Agility &amp; Resilience</li> </ul>

- Communicating & Influencing

**Essential qualifications / experience:**

- Strong vocational background with proven construction / engineering experience.
- A comprehensive understanding of Health & Safety legislation in a commercial and industrial environment is expected.

**Desirable qualifications / experience:**

- Apprenticeship-served (CITB, CGLI or equivalent).
- CSCS accreditation.
- IPAF & PASMA, Working at Height trained.
- First-Aid qualified.
- IOSH / NEBOSH.

**Partnership Level: I0**

**Manager's Partnership level:**

**Number of direct reports: xx**

**Partnership level(s) of direct reports: xx**

**Vetting required? (Yes or No)**

- Y

**Version control**

Version	Created/updated by	Date
<i>Network Engineering Fabric Engineer v1</i>	Lawrence Ireson	05/09/2021