

Job title: **Landscaping Specialist****Core information**

<b>Location:</b> Longstock Park Nursery SO20 6EH, visiting local premises.	<b>Profession:</b> Horticulture
<b>Reports to:</b> Section Manager Landscaping	
<b>People Management:</b> No <b>Assignment Management:</b> No	
<b>Partnership Level:</b> <b>Partnership level 9</b>	<b>Manager's Partnership level:</b> <b>Partnership level 8</b>
<b>Number of direct reports:</b> <b>None</b>	<b>Partnership level(s) of direct reports:</b> <b>None</b>

**About the John Lewis Partnership**

The Partnership is the UK's largest employee-owned business and home to our two well-loved retail brands - John Lewis & Partners and Waitrose & Partners, as well as expanding into new areas beyond retail.

We aren't an ordinary business though. The Partnership is different because everyone who works here isn't just an employee. We are Partners, with a shared responsibility for our success, and we share the rewards when we're successful.

Everything we do is powered by our unique purpose: **Working in Partnership for a happier world.** Our Purpose inspires our principles, drives our decisions and acts as our guide, so that everything we do contributes to Happier People, Happier Business and a Happier World.

**Critical purpose of the role**

To assist in the continued growth of the landscaping business through excellent delivery of hard and soft landscaping projects, exceeding customer expectations, health and safety responsibilities and accurate stock control. Representing the Partnership in customer properties with courtesy and care.

You will have the opportunity to develop personally and professionally to achieve your potential within both soft and hard landscaping.

The primary function is to support the management of the landscaping business and to develop future propositions. Longstock Park Landscapes has great potential for growth and is ready to evolve into a more profitable business model. As a team, we will be tasked to deliver significant growth over the next 5 years, with the potential to gain career progression. This role within the department will give the Partner experience and increased knowledge of the landscape and horticultural industry.

**Primary Outcomes & Accountabilities**

Support the following:

- Landscaping Operations; Planting and hard landscape services.
- Working with the Landscaping team and adhering to health and safety to work in a safe way for all.
- Compliant with procedures and standards
- Excellent Customer Service
- Personal development of self
- Sourcing and purchasing of appropriate stock for Landscaping business if required
- Stock, inventory and waste management
- Customer deliveries to sites being landscaped.

**Measures of success**

- Customer feedback forms, and satisfaction via repeat business and recommendations
- Completing risk assessments
- Growth Targets; achieving sales budgets and profit targets.
- Completion of work to agreed timescales and specifications
- Controlling/minimising Wastage
- Additionally, you will be accountable for key metrics and measures on an ongoing basis to track business success in support of the overarching strategy.

**Skills**

- Basic brick and block work
- Patio laying
- Fencing
- Experience of using plant machinery

**Six capabilities for recruitment**

- Distinctly Partnership
- Absolute Clarity
- Owning It
- In this together
- Brilliant Retailers
- Continuous Improvement

**Qualifications & Experience (where applicable)**

Essential

- Horticulture or equivalent hard landscape experience
- Basic brick and block work
- Patio laying
- Fencing

- Experience in using plant machinery
- Full clean driving licence
- Practical experience in Landscaping services

Desirable

<b>Version</b>	<b>Created/updated by</b>	<b>Date</b>
<i>004</i>	<i>Libby Hayes</i>	<i>24/10/24</i>