Interview Questions

Leading Self

Roles with no responsibility for leading others



Absolute Clarity	Can you tell me about a time when you had to make it very simple for someone else to understand what needed to be done for a particular task or project?	Can you tell me about a time when you were unclear about what was expected of you in a task or project?
Owning It	Tell me about a time when you took the initiative to get things done or make something happen, even though nobody asked you to.	Tell me about a time when you used your own judgements to make a decision when you had limited information or guidance.
In this Together	Can you tell me about a time when you have worked with others that may have had differing views in order to achieve a particular outcome or common goal?	Can you tell me about a time when you have needed to collaborate with others and maintain good team relationships?
Brilliant Retailers	Can you tell me about a time when you listened to a customer's need or request, and then made every attempt to exceed their expectations?	Can you tell me about a time when you spotted an opportunity to improve business outcomes or increase sales without needing additional resources?
Continuous Improvement	Tell me about a time when you came up with an innovative solution to a problem you encountered.	Tell me about a time when you were able to learn something new and improve your way of working.
Distinctly Partnership	External Candidates Can you tell me what you think the Partnership means when we say working in a co-owned business?	Internal Candidates Can you explain to me what being a co-owner at John Lewis/Waitrose means to you?

Good to know...

You don't need to plan responses to all the questions, take the time to review your past experiences and identify a number of different examples in advance that could fit a range of questions and demonstrate your skills, experiences, and potential.

